

Version 4.8

CMS Online Quarterly Release Notes

March 2018

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4.8 Feature Updates – Quarterly Update

Version 4.8 was released March 14, 2018 and includes four new feature updates to CMS Online.

Multi-Language Interface

As an international company, we recognize the need to deliver applications in multiple languages and are making a huge step in that direction. We converted the main dashboard page to display in any one of sixteen different languages and gave users the ability to set their preferred language.

Email Notifications

We added a small set of standard email triggers to enable emails to be sent when assessments and development plans have been completed by various users in the system.

Tailored Welcome Message

CMS Online can be used by various user groups, such as virtual learning programs, within a single instance. The welcome message can now be set to display specific content related to each user group. This can help generate "group" feeling for each user logging into the instance, provide specific information group participants need, and account for multiple programs running simultaneously.

New Advanced Reports

As part of our ongoing effort to provide clients with enhanced access to data and information in CMS Online, we are introducing three new reports: No Supervisor, Advanced Access, and Mandatory Training Assignments



MULTI-LANGUAGE INTERFACE

Multi-language Interface

We translated the major labels and help text on our dashboard into sixteen (16) languages! CMS Online 4.8 users may select their preferred language in which to view the application.

Language
Arabic
English
Spanish Spanish
Latin American Spanish
French
Hindi
Bahasa Indonesia
Italian
Bahasa Malaysia
Norwegian
Portuguese
Russian
Turkish
Urdu
Vietnamese
Mandarin Chinese

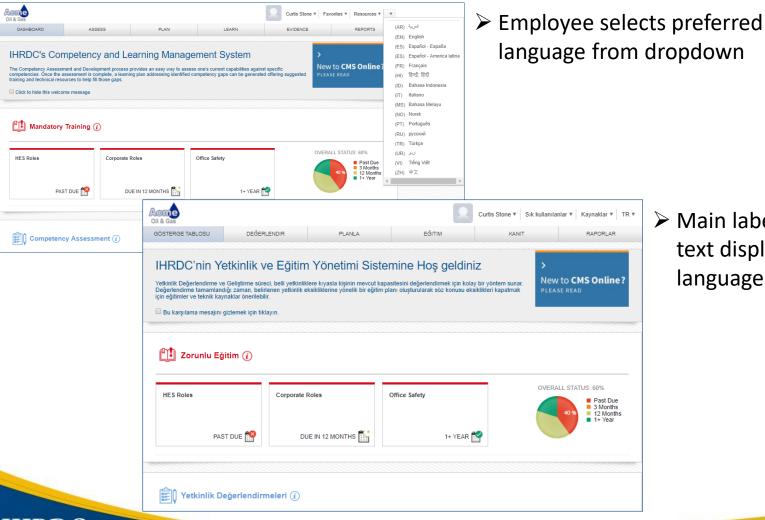
New Key Features include:

- ➤ A Super Administrator may set the default language for the application
- ➤ Individual users may override the default by selecting a different language

Multi-language is limited to the dashboard in this release and will be expanded to other pages over time

Employee Dashboard – Multi-language

Changing the language displayed is simple.



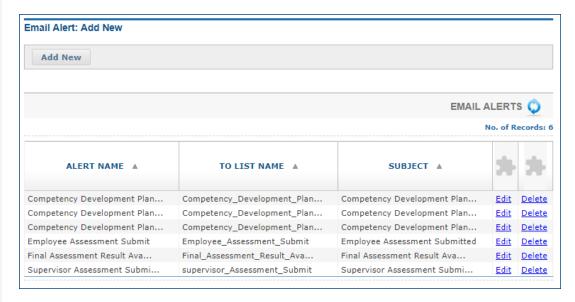
Main labels and help text display in preferred language



EMAIL NOTIFICATIONS

Email Notifications

We added email notifications to version 4.8! Emails will be triggered based on system events in CMS 4.x and we have added six events in this release in the assessment and development plan. We will add more triggering events in future releases.



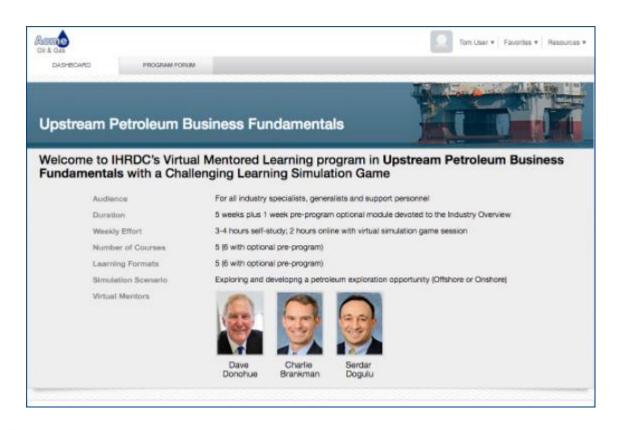
Key Features

- Emails are automatically sent to specific users when triggering events have been completed
 - > Employee submits assessment
 - Supervisor submits assessment
 - Final assessment result is available
 - Competency development plan submitted for approval
 - Competency development plan was approved
 - Competency development plan was rejected
- Administrators can add, remove or edit notification emails from the default list

TAILORED WELCOME MESSAGE

Tailored Welcome Message

The welcome message can now be set to display specific content related to different user groups accessing one CMS Online instance.

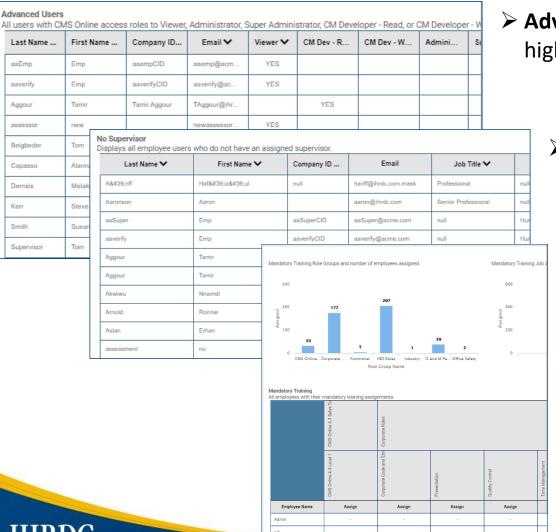


Key Features

- Supports multiple groups using same instance
- Administrator can link users to a user group
- Each user group can be linked to a specific welcome message

Advanced Reports

We added three new reports, accessible to users with Viewer access.



➤ Advanced Users: displays all users with high level access to CMS Online

- ➤ **No Supervisor**: displays all employees who do not have an assigned supervisor
 - Mandatory Training Assignments: displays all employees and the mandatory training assigned to them

Additional Update

Amazon Web Services (AWS)

We have migrated our IHRDC-hosted instances of CMS Online to AWS. AWS provides a secure, reliable, high-performance cloud-based solution that is scalable to provide our customers with the best possible user experience. We completed the migration of all customers on 30 March 2018.



Key Benefits

- Security
- Scalability
- High Performance

Next Release – 4.9 Feature Updates

The following features are planned for CMS Online version 4.9, scheduled for release in June 2018.

Composite View of Competency Roles

With the introduction of competency roles in version 4.7, final assessment results are viewed by toggling between all roles linked to a job title. Version 4.9 allows more than one competency role, up to a full job title to be viewed at once, without toggling.

Job Ladder

The Job Ladder provides employee users with a comparison view of their assessment results against all other job titles within their job ladder. This allows employees to see how their current assessment results compare to the requirements for another job title within their discipline.

Assessor Assessment Planning

Assessors can select assessment method and date, and specify evidence an employee should provide, allowing opportunity for each employee to prepare for the assessment.

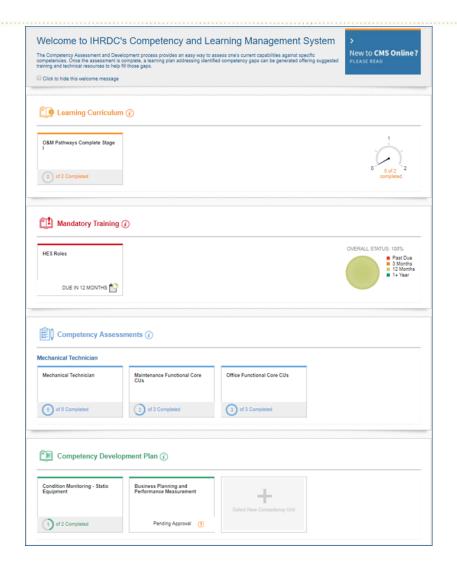
Upload Course Completion Evidence

When an employee completes learning outside of a system that communicates with CMS Online, he can upload evidence to demonstrate completion.

Auto-Verification

Allows an Administrator to select assessments to batch auto-verify. The auto-verification would take the place of an Assessor Assessment.





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